

Using Internet Explorer 7 with eReports

Internet Explorer 7 (IE7) is now available for download from Microsoft and will be distributed to users as a critical update in the near future unless action is taken to block the installation of this upgrade. IE7 has been tested with eReports and no critical issues have been identified at this point.

After users upgrade to IE7, they may be prompted to install the Insight plug-in when accessing an Insight report even though the Insight plug-in is actually installed. The installation prompt is shown below.



If the Insight plug-in is already installed properly, the user can cancel the installation at this point and the Insight report will open and operate as normal. This installation prompt will occur each time the user logs into eReports until a configuration change is made to IE7.

To correct this behavior, eReports users need to ensure that the following domains are added to the browsers **Trusted Site** listing:

- https://*.erp.ohio-state.edu
- <http://ereports.osu.edu>
- <https://ereports.osu.edu>

To make appropriate **Trusted Site** setting adjustments:

1. Open your IE7 Browser.
2. Access the **Security tab** via the path **Tools-Internet Options-Security**.
3. Click the **Trusted Sites** icon.
4. Click the **Sites** button.
5. Type the partial OSU domain addresses below, preceded by an asterisk as shown, to add them to your Trusted Zone's security.
 - https://*.erp.ohio-state.edu
 - <http://ereports.osu.edu>
 - <https://ereports.osu.edu>
6. Click **Close** on the **Trusted Zone** popup box.
7. Click **OK** on the **Internet Options** popup box to save the changes.

Additional Notes:

- eReports users experiencing problems should work through their local IT group or contact 8-HELP (8-4357 or 8help@osu.edu)
- Departmental Network Administrators (DNAs) and other IT staff can contact it_erpt_support@lists.service.ohio-state.edu for further assistance